



## **A Customer Guide to**

# Cleaning & Care of Patient Hand Units & Nurse Call Equipment

### Cleaning

Regular cleaning of hand units and nurse call equipment is advised using a solution of warm water and a non-aggressive detergent or mild soap. The detergent must be non-corrosive.

Nurse call equipment contains mains sockets and switches, follow the relevant cleaning procedures and risk assessments.

#### **Recommended cleaning process:**

- 1. Unplug the hand unit from the hand unit socket and fit either a spare unit or a 'dummy plug' in its place.
- 2. Press the 'RESET' button at the bedhead to reset the call that will have been raised by unplugging the hand unit.
- 3. Using a damp (not wet) non-abrasive cloth containing the diluted solution (see manufacturer's instructions) wipe over all surfaces of the hand unit or nurse call equipment.
- 4. Wipe the hand unit or nurse call equipment with a non-abrasive cloth dipped in warm water to remove any residue.
- 5. Wipe the hand unit or nurse call equipment dry using a clean and dry non-abrasive cloth.
- 6. Proceed to disinfection process or insert the hand unit into the hand unit socket and test all functions on the hand unit to ensure correct operation.



### **Disinfecting**

Periodic disinfection of hand units and nurse call equipment may be required. The recommended disinfection practice is 1000ppm of a chlorine releasing agent or a chlorine dioxide solution. These products should be diluted according to the manufacturer's instructions and given the recommended contact time. Example products are Chlor-Clean™ tablets, Actichlor™ tablets, Haz-Tab™ tablets or Clinell® Universal Wipes.

Nurse call equipment contains mains sockets and switches, follow the relevant cleaning procedures and risk assessments.

#### **Recommended disinfection process:**

- 1. Complete the recommended cleaning process.
- 2. Using a damp (not wet) non-abrasive cloth containing the diluted disinfection solution, wipe over all surfaces of the hand unit or nurse call equipment. Observe the contact time recommended by the manufacturer.
- 3. Wipe the hand unit or nurse call equipment with a non-abrasive cloth dipped in warm water to remove any residue.
- 4. Wipe the hand unit or nurse call equipment dry using a clean and dry non-abrasive cloth.
- 5. Insert the hand unit into the hand unit socket and test all functions on the hand unit to ensure correct operation.

#### **Important**

**DO NOT** clean or scrape the surface of a hand unit using a knife or metallic tool as small nicks or cuts in the surface will be points of stress and may cause early failure.

**DO NOT** use an incorrect cleaning or disinfection agent. For example, Benzenesulphonic acid is used in some detergents and is known to cause silicone to degrade. Along with other medical equipment, SSG hand units use silicone based materials.

Damage caused as a result of not following the above guidelines may invalidate any warranty offered.

In line with our company policy of continuous product development, we reserve the right to change design and improve specification without prior notice.





## Static Systems Group Ltd Heath Mill Road, Wombourne, Staffordshire, WV5 8AN, UK +44 (0) 1902 895 551 www.staticsystems.co.uk

