

## Porter call:

Improving communication, enhancing efficiency

Porters play a vital role in maintaining the smooth running of hospitals - making decisions, working quickly and calmly in an emergency.

Introducing smart devices to replace paging units can improve communication leading to enhanced efficiency.





## At a glance:

Room Information Displays (RIDs) with pre-programmed, touch-screen buttons are installed within patient rooms and around departments. Up on activation of the porter request button by a member of staff, a message is sent to the specified porter group who are notified on any combination of pagers, smart phones and VoIP telephony handsets.

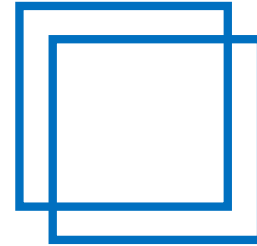
Information provided will include the nature of the request, room location and a bespoke typed message.

The task is accepted at the mobile device to prevent more than one member of staff/team attending. Where speech has been incorporated, a conversation can also take place.

- Incorporating Porter Call as a fully integral part of an advanced nurse call system can add value to managing this important function within a hospital.
- Enhanced features:
  - Integration with medical records.
  - Automatic intelligent alert notifications including location information using RFID and / or RTLS tracking.
  - Basic push button units can replace touch-screen staff terminals.
  - Analytical data can be provided detailing patient movements, member of staff in attendance, etc.
  - Can work seamlessly with other enterprise-centric systems such as Housekeeping, Hospitality and Bed Occupancy, to assist in the smooth running of the entire hospital.

## Core Outcomes

- Improved communication.
- Automatically generated task scheduling.
- Improved record keeping.
- Helps to maintain high standards.
- Improves inter-departmental relationships.







Find out more

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